

Council Plan Progress Highlights in 2013/14 include:

We said	We did
Economic	
Promoting Southampton and attracting investment	<ul style="list-style-type: none"> • Over 900 people attended literacy and digital skills courses • Signed contracts for the development of the Royal Pier, with key partners and commenced work on phase 1 of the Station Quarter Development and Centenary Quay, as part of the City Centre Master Plan • Free access to internet is now being rolled out across a range of locations in the city • The Southampton and Portsmouth City Deal was signed with Government in November 2013, and levers significant funding to support local economic growth • 177 new supported jobs and apprenticeship starts created through section 106 Employment and Skills Plans
Raising ambitions and outcomes for young people	<ul style="list-style-type: none"> • Reduced the gap for educational attainment at key stage 2 level 4 and attainment of 5+ A* to C grades at GCSE including English and Maths between disadvantaged pupils (in receipt of free school meals and children looked after) and other pupils • Created a joint Multi Agency Safeguarding Hub (MASH) to manage all referrals , alongside early intervention teams for 0-4 year olds and 5-19 year olds • Reduced the number of 16-18 year olds who are not in employment, education or training to 5.625% • £10million Big Lottery Funding for HeadStart to improve the mental wellbeing of the city's 10-14 year olds
Social	
Improving health and keeping people safe	<ul style="list-style-type: none"> • Established a joint Integrated Commissioning Unit between the council and the Clinical Commissioning Group within a single management structure • The provision of community equipment in Southampton and Portsmouth has been commissioned jointly between the two authorities • Following submission of a joint bid with Portsmouth, the Council has been awarded £241,941 over 2 years from the Big Lottery 'Chances for Change Programme' to improve health in some of the most deprived communities in Southampton • The Families matter programme has worked with 472 families that have been turned around • The council and the CCG have submitted a first stage submission to Department of Health's Better Care Fund to enable the NHS and local authorities to jointly commission health and social care services
Helping individuals and communities to work together and help	<ul style="list-style-type: none"> • The Community Asset Transfer Strategy was approved to progress applications for community asset transfers • Established an independent Fairness Commission to consider issues of fairness and equality in Southampton • A city-wide review into impacts of Welfare Reforms was

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themselves	<p>allocated £128,000 to fully implement the recommendations to deliver the local welfare provision offering support and guidance to vulnerable people in need</p> <ul style="list-style-type: none"> • Awarded a grant of £386,000 to West Itchen Community Trust for the refurbishment of the Acorn Enterprise Centre in Empress Road • The Freemantle and Shirley Network was awarded £18,500 through a jointly funded bid to the DCLG to build on existing networks to develop community led services and increase digital capacity and skills, focussing on the High Street at its heart.
Environmental	
Encouraging new house building and improving existing homes	<ul style="list-style-type: none"> • 300 affordable homes were delivered and 100 empty homes were brought back into use • 1,342 applications were received for licensing houses in multiple applications in Bevois, Bargate, Swaythling and Portswood wards • The council has secured Energy Company Obligation (ECO) funding to install energy saving measures to council stock including PV panels. LED lighting and water pumps
Making the city more attractive and sustainable	<ul style="list-style-type: none"> • 26% of waste was recycled with the introduction of new household glass collection service in March 2014 • Reduced energy consumption in the city's street lighting • Approved funding for the Eastern Cycle Route Project • Houndwell Park play area has been refurbished and reopened • The city's 21 hectares of Central Parks have been awarded Grade II* listed status by English Heritage • Approved the Arts and Heritage Collection Development Policy for the next 3 years • Began work on the Southampton New Arts Complex
One Council	
Developing an engaged, skilled and motivated workforce	<ul style="list-style-type: none"> • 12 people were redeployed through the STEP programme • The Pay and Allowances priority project is making good progress to ensure that the council has a fair, equal and affordable pay and allowances structure and this is being presented to Cabinet and Council in July 2014 • Work on the Human Resources transformation has begun
Implementing better ways of working to manage reduced budgets and increasing demand	<ul style="list-style-type: none"> • 49,738 web based payment transactions were made • The Waste and Recycling services has launched a new mobile app called 'Recycle for Southampton' which will help residents check collection dates, set reminders and find their nearest recycling point • Launching the Multi Agency Safeguarding Hub (MASH) in March 2014, the progress on mobile working and the development of proposals for a single 'front door' for residents needing to access these • Establishing the Integrated Commissioning Unit with health which has begun to deliver savings through smarter joint commissioning of services.

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	<ul style="list-style-type: none">• Introducing mobile working for teams in Housing Operations• Commissioning the development of a new website with significant improvements• Rolling out the new automated telephone switchboard system as part of the wider channel shift programme• Introducing a new household glass and changes to weekly rubbish and recycling collection days to provide a more efficient and cost effective service